



CONSULTATION

Responder5 Ongoing Consultations

Overview:

Processes and procedures often change over time. To ensure that your workflow investment is working optimally for your department or facility, IMA offers Responder5 consultations to give you the opportunity to re-evaluate your current nurse call workflows, functions and call escalations. This 2-hour on-site meeting uses system data and reports along with user feedback to assess your current workflow systems and suggest changes to better maximize your productivity along with the usefulness of the system.

Once potential areas for improvement are identified, your Design and Education Coordinator will suggest positive changes that better utilize your resources and leave you with their complete evaluation. If you choose to make any changes following the meeting, they will help to identify the specific changes you request and create a mock-up for your approval. A quote for changes will be generated and once approved, an Ideacom technician will then be dispatched to your facility to upload and test the changes.

Consultation Includes:

- Concise 2 Hour Consultation
- On-site meeting
- Complete written recommendation report



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